Providing friendly customer service in-person and over the phone involves engaging with customers in a polite, helpful, and professional manner. This includes greeting them warmly, answering their questions, addressing concerns, and ensuring their experience is positive. Over the phone, it means maintaining a cheerful tone, listening attentively, and resolving issues efficiently.

When aiding with cleanup at closing, responsibilities might include organizing and tidying the workspace, wiping down surfaces, restocking supplies, and ensuring the area is neat and presentable for the next day. This task emphasizes teamwork, attention to detail, and efficiency.